

Oak Hill Fresh Water Supply District No. 1

C/O Professional General Management Services, Inc.

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COVID 19 Outbreak / Major Water Associations Reassure Public on Safety of Tap Water

As the global COVID-19 crisis continues to develop and reports of bottled water shortages make headlines, the National Association of Water Companies, the American Water Works Association and the Association of Metropolitan Water Agencies issued the following joint statement:

According to the [U.S. Environmental Protection Agency](https://www.epa.gov/), America's drinking water supplies remain a safe and affordable way to access the water needed for drinking, cooking and maintaining personal hygiene during the COVID-19 outbreak.

Americans can and should continue to use and drink water from their tap as usual as COVID-19 is not present in drinking water supplies. Disinfection processes like those practiced by water systems across the North America provide protection that includes filtration and disinfection of our surface water supplies and disinfection of our ground water sources. These treatments are effective in removing and/or inactivating viruses

With Friday's disaster declaration by Texas Governor Greg Abbott, PGMS and *Oak Hill Fresh Water Supply District No. 1* will close our walk-in office to the public effective Tuesday March 17, 2020 until further notice.

Customers are encouraged to make payments on-line at oakhillwater.com, pay by phone at (512) 894-9943 or use current pay-by-mail or online banking methods.

As always, if you have a water emergency or you have any questions about your service, bill, payment methods, or account, we ask you contact us toll free at (866) 643-3472 or by email at custsvc1@pgms.net

Our top priority remains to keep our customers and employees safe while continuing to deliver clean reliable water. These steps will help to ensure our company, customers and our community remain safe for everyone.

Regards,

Timothy Young, General Manager

Professional General Management Services, Inc.